

## Quality Policy

Blackbourne Integrated M&E is engaged in electrical and mechanical installation and maintenance activities. The company recognises, and is committed to reducing, the environmental impacts and health & safety risks associated with the manufacture and installation of its products.

It is the policy of Blackbourne Integrated M&E to operate an Integrated Management System in accordance with the requirements of ISO9001: 2008, ISO14001: 2004 and OHSAS18001: 2007. The overall objective of the policy is the provision of a safe and environmentally friendly environment and quality orientated work environment for employees, customers and neighbours.

The company is committed to the concept of continual improvement and will use the Integrated Management System as an improvement tool. Quality, environmental and safety issues are viewed as core business values.

The objectives of the company are as follows:

- To ensure that risks are identified and controlled so that employees and others can be protected from danger;
- To ensure that environmental impacts are minimised and controlled;
- To ensure compliance with all applicable health and safety and environmental legislation and other requirements to which the company subscribes which relate to our environmental aspects
- To ensure that the products and services provided meet and indeed exceed the expectations of their customers;
- To ensure the prevention of pollution as a result of Blackbourne Integrated M&E's operations and activities;
- A commitment to continual improvement in quality, health, safety and environmental management.

The company will set and monitor specific improvement objectives to assist with the achievement of these overall objectives.

All employees are required to understand, implement and maintain the ethos of the company's policy statement.

This policy will also be made available to other interested parties as required, and will be reviewed on an ongoing basis to ensure that it is continuing to reflect the requirements of the company.